**Summary:** I’ll be doing a mobile app for my friend’s restaurant. The app will allow employees to take phone orders using a tablet, and then print them using a Bluetooth printer.

**Problem:** My friend owns a small restaurant in Miami Lakes and they have a high volume of phone calls a day. Currently, they manually write down every order which it’s not only a slow process but also makes it harder to read and understand the order. This causes many mistakes that affect customers satisfaction and profits since some orders are being returned.

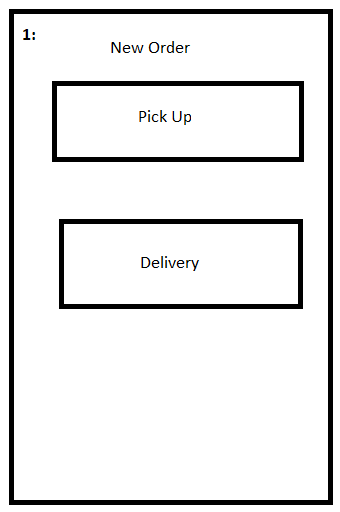
**Intended Users:** The intended users are the employees of the restaurant. They’ll use the app installed on a tablet or similar device to take down phone orders.

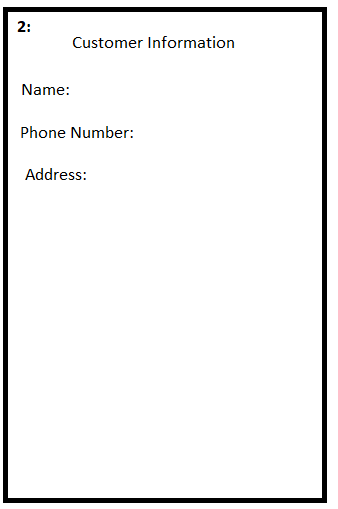
**App Features:** The app will have below features:

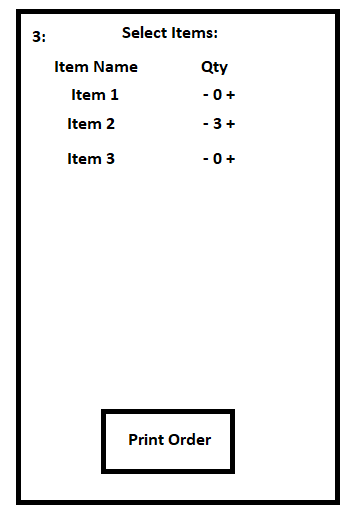
* Allow employees to easily take phone orders, either for pick up or delivery.
* Validate the delivery address it’s within the restaurant delivery range.
* Allow managers to add, delete, modify and set availability of menu items
* Connect to a Bluetooth printer and print the order in an easy to read format for employees
* (Version 2) Save order history
* (Version 2) Save customer information and preferences to improve satisfaction of regular customers

**Goals:** To have a user-friendly, fast app that’ll improve the way phone orders are currently being taken. I also plan to make the app as dynamic as possible and hopefully I’ll be able to market it to other restaurants in the future.

**Wireframe:**

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